



Why HealthEquity should administer your FSA or HRA Plan

Founded in 2002, HealthEquity's only business is to make consumer directed healthcare (CDH) work for the everyday employee. HealthEquity provides best-in-class administration for health savings accounts (HSAs), flexible spending accounts (FSAs), and health reimbursement arrangements (HRAs). That's all we do!

Services	HealthEquity	Others
Banking Services		
FSA/HRA	✓	✓
Customer Service		
24/7 Live Support	✓	
Ongoing Education	✓	
Problem Resolution	✓	
Employer Service		
Online Portal	✓	
Real Time Reports	✓	
Dedicated Support	✓	

Better Service to Your Employees

Q: Who is going to call HealthEquity at 2:00 in the morning about their Reimbursement Account?

A: The person who needs us the most! - Steve Neeleman, M.D., CEO of HealthEquity gave that answer when deciding whether or not to make the investment in a live, 24/7 member service line.

HealthEquity understands that effective customer service requires thoughtful individuals who can help account holders understand how to use their account-based plan as well as help solve the unique problems that occur with these new plans.

Our member service team is:

- college-level educated
- hired with an expertise in healthcare and finance
- loyal and attrition is low
- available 24 hours a day, 7 days a week

Our website portal allows members to:

- view their "Quick Stats" to get a snapshot of their reimbursement account
- view submitted claims and track payment from FSA or HRA accounts
- access health information tools allowing employees to become better informed about their healthcare

A Better Experience for You, the Employer

Not only do we strive for better service for your employees, but we also give you a better experience. Our Client Services team is here to support you with enrollment, elections, and reporting.

HealthEquity is consistently receiving feedback from our members and we are committed to making HSAs, FSAs, and HRAs simple and easy-to-use. We look forward to administering your employees' reimbursement accounts.

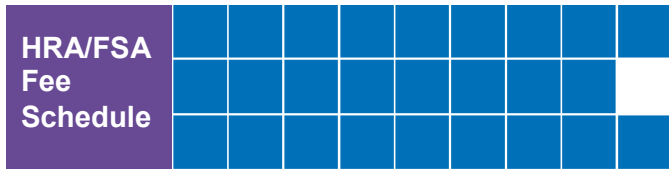
How to Enroll for FSA/HRA

To set up an FSA or HRA plan please contact HealthEquity Client Services at **866-382-3510**. HealthEquity can answer questions and provide any documentation you might need.

You will be asked to:

- Complete the HealthEquity Reimbursement Account Application. If you select an optional debit card to compliment your FSA/HRA you will be asked to complete some additional information.
- Once the application is received, HealthEquity will contact you to review the plan design details.
- You will need to review plan documents for your FSA or HRA plan.

If you have any questions, don't hesitate to contact us at 866-382-3510. We look forward to making your job easier!



For The Regence Group Only

Below are the employer fees associated with the administration of your employees' HealthEquity[®] Health Reimbursement Arrangements (HRA) and Flexible Spending Accounts (FSA). HealthEquity bills employers for fees on a monthly basis.

Employer HRA/FSA Administration Fees		
	1-500 Participants	500+ Participants
New Plan Setup (one-time fee per plan)	\$250.00	Negotiable
Monthly Administration Fee	\$3.95 per employee	Negotiable
2nd Account Monthly Administration Fee	\$2.95 per employee	Negotiable
Annual Renewal Fee	\$250.00	Negotiable
Mid-year Plan Amendment Fee	\$250.00	\$250.00

Employer Administration fees are invoiced monthly beginning with the first month of administration through the last month of the run out period.

HRA/FSA Account Holder Fees	
Debit Card	Up to 2 Free (Additional or replacement cards/\$5 per card)
Stop Payment Fee	\$20.00 Per Transaction