



Regence BlueShield of Idaho is an Independent Licensee of the Blue Cross and Blue Shield Association



# Why HealthEquity should administer your HSAs

*We build health savings!*

Founded in 2002, HealthEquity's only business is to make consumer directed healthcare (CDH) work for the everyday employee. HealthEquity is one the largest health savings account (HSA) administrators in the country. Our job is simple, we make HSAs work!

## Better Service

Q: Who is going to call HealthEquity at 2:00 in the morning about their Health Savings Account?

A: The person who needs us the most! - Steve Neeleman, M.D., CEO of HealthEquity gave that answer when deciding whether or not to make the investment in a live, 24/7 member service line.

CDH is new to most people and requires thoughtful individuals who can help account holders understand how to use their account-based plan as well as help solve the unique problems that occur with these new plans.

Our member service team is:

- college-level educated
- hired with an expertise in healthcare and finance
- loyal and attrition is low
- available 24 hours a day, 7 days a week

Services	HealthEquity	Others
Banking Services		
Bank Account	✓	✓
Customer Service		
24/7 Live Support	✓	
Ongoing Education	✓	
Problem Resolution	✓	
Employer Service		
Online Portal	✓	
Real Time Reports	✓	
Dedicated Support	✓	

## Better Experience

Not only do we strive for better service, but we also give you a better experience. Rated #1 by Change Sciences Group. An independent review of HealthEquity's member web site ranked our website #1 for "Managing Financial Information" and "Getting Help."

Our website portal allows members to:

- view their "Quick Stats" to get a snapshot of their HSA
- pay providers directly from their HSA
- schedule payments based on contribution cycle
- make investments without leaving their website

HealthEquity is consistently receiving feedback from our members and we are committed to making HSAs simple and easy-to-use.

We look forward to administering your employees' HSAs.

## How to Enroll

### Option 1: Online Enrollment (2 – 500 employees)

1. Go to <http://regenceid.healthequity.com>
  2. Click "Enroll Group"
  3. Enter employer and employee information online
- or Download enrollment template, insert employee information, upload file on the website

### Option 2: Electronic Enrollment (Over 500 employees)

1. Contact HealthEquity at 1-801-727-1138
2. HealthEquity will map enrollment file to system
3. HealthEquity and Employer will complete testing on file



Below are the fees associated with the administration of your HealthEquity® Health Savings Account (HSA). With your current high deductible health plan (HDHP), you receive the discounted price associated with our fees. If you choose to leave your current high deductible health plan (HDHP) or employer, you may be subject to additional fees.

Health Savings Account Administration Fees	
<b>Account Setup</b>	Waived for Regence clients*
<b>Monthly Maintenance</b>	\$3.45*
<b>Reimbursement Check</b>	\$2.00 for paper check. No fee for electronic funds transfer.
<b>Check Directed to Provider</b>	No Fee
<b>Debit Card Replacement or Additional Debit Card</b>	\$5.00
<b>Return Deposited Item</b>	\$20.00 per item
<b>Overdraft or Non-Sufficient Funds</b>	\$20.00 per item
<b>Stop Payment Request</b>	\$20.00 per item
<b>Excess Contribution Refund Request</b>	\$20.00
<b>Investments</b>	No Fee
<b>Account Closing</b>	\$25.00
<b>Paper Account Statement</b>	\$1.00 (no fee for electronic statements)

\* Account setup and monthly maintenance fees may be paid by your employer. If you change health plans or employers your account may be directly charged up to \$4.95 per month.

HSA balances are FDIC insured and interest bearing. Interest is compounded and calculated monthly for each tier of account balances as outlined in the table below and is credited to the HSA monthly as of the last business day of the statement cycle. If the HSA is closed before the accrued interest is credited, no interest will be paid for that month. The interest rate for each Tier is subject to change at any time.

**Refer to your monthly statements or call a HealthEquity Specialist for current rates and conditions.**

Health Savings Account Interest Rates			
Tier	Daily Account Balance	Interest Rate*	APY**
1	\$0 - \$2,000	0.25%	0.25%
2	\$2,001 - \$5,000	1.25%	1.26%
3	\$5,001 - \$10,000	1.75%	1.76%
4	Over \$10,000	2.25%	2.27%

\*This example illustrates Interest Rates as of January 1, 2009.

\*\*APY means Annual Percentage Yield.